



**Carolyn Isaacs**  
**Interim Finance &**  
**Transformation Director**

**Overview of Corporate Career**

An experienced finance professional, qualified accountant and MBA, I have built my career in a global consumer goods environment. As a Finance Director, I have specialised in Transformation and Business Shared services. My experience includes Finance Director in European growth markets, to FD of a Global Supply entity with £1.2bn turnover. I have successfully led global Transformational programmes, including Business Services, optimising functional operating models, across Finance HR and IS.

I have enjoyed working in a global business; living and working in the Netherlands, Sweden, and the UK, with extensive international work.

Alongside this I have over ten years' experience as a Pension Trustee, including six years' accountability as Audit Chair for one of the largest UK corporate pension schemes.

# The Interim Statement

## Spring 2019

**1. Why have you decided to become an Interim Manager?**

My interest in Interim Management was sparked whilst on a brief career break, with the realisation that the work I really enjoyed, and where I was most successful, had all the characteristics of an Interim assignment. Change, transformation, getting stuff done!

**2. How are you approaching the market?**

I am working on that at the moment, through a combination of using Interim Search Partners and my business network. I am leveraging contacts and networks, understanding what is happening in the market and making connections.

**3. What attracts you to a particular assignment?**

The challenge of delivering outcomes that will really make a difference to the business, whether that be creating value to the bottom line or changing ways of working to drive efficiency and or effectiveness. To be able to look back and see I have made a tangible difference.

**4. Which past projects are you most proud of?**

There are a number of projects I can reflect on positively. My most recent role delivered significant £ value, improved controls and drove process improvement. Prior to that, the implementation of a new HR technology benefitting twelve thousand employees.

**5. Has a project ever 'gone wrong'? Why?**

There are always challenges, and calling issues early, in order to mitigate risks has been one of my key learnings.

**6. Do you ever feel you should go back to a permanent job?**

I believe that keeping your options open and focusing on what you do best, generally leads to the best outcome.

## Interim Assignments Completed

Whilst the majority of my career has been in one company, my recent roles have the characteristics of Interim assignments. Delivery has required development of a clear conceptual framework, through orchestration to implementation. These have ranged from;

- Leading a programme to expand and extend Business Services global footprint.
- Implementing common HR technologies across thirty-six countries.
- Managing and operating Information Systems projects, driving cost savings, and delivering top quartile customer satisfaction.

## Core Specialisms and USPs

Whilst my career has foundations in the finance function, I have gained valuable insights and business exposure from leading roles within HR and IS functions.

My distinctive capability is to create transformation plans and deliver those with and through others. I can articulate context, ambition and develop strategy, yet relish the reality of “getting stuff done”.

## Education & Qualifications

FCCA (Fellow of Chartered Certified Accountants)  
MBA Cranfield University

### 7. What would you say to a client thinking about hiring their first Interim Manager?

It can be a cost effective solution, bringing in focused expertise for a short term to resolve an issue, or to drive a step change in an area of your business.

To understand more about the benefits hiring an Interim Manager can bring to your organisation, please contact Steve Rutherford on +44(0) 20 7569 9540 or [steve.rutherford@miles-partnership.com](mailto:steve.rutherford@miles-partnership.com)

The Miles  
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